

FREQUENTLY ASKED QUESTIONS

1. Why can't I order a different style of business card or customize the look of my order?
For questions regarding the availability of certain items, UWF's logos or other UWF specific marketing related questions, please contact Maera Bradberry, Associate Director, UWF Business and Auxiliary Services at maerabradberry@uwf.edu.
2. Who should I contact for technical issues with the website?
Please send an email to it@knightabbey.com. A Knight Abbey customer service representative is available from 8 a.m. – 5 p.m. CST.
3. Who can I contact if I have problems completing an order?
For all order questions, please contact Knight Abbey Customer Service via email at uwforders@knightabbey.com. You may also call 228.374.3298.
4. When will my order be shipped?
All orders received by 12 noon CST on Wednesday will be delivered to the UWF Post Office the second following Tuesday. Orders received after 12 noon will be delivered on the third following Tuesday.
5. How do I access my saved orders?
To access your saved orders, you need to log into the site, then go to "My Profile" at the top of the screen. All saved orders are listed there.